



NORFOLK

Department of Utilities

February 3, 2015

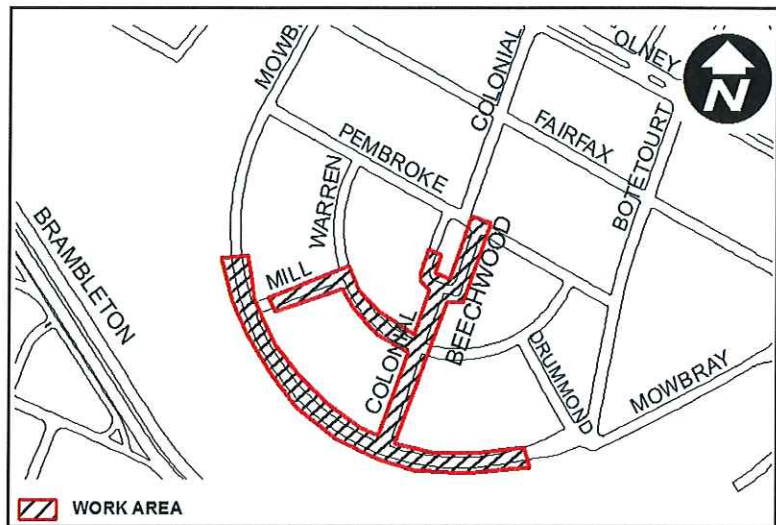
Sanitary Sewer and Water Infrastructure Improvements Planned for the Mowbray Arch Area

Work set to begin in April

Dear Valued Customer,

The City of Norfolk Department of Utilities is pleased to have scheduled a \$2.3 million improvement project in your neighborhood. The project area (shown on the map to the right) will receive new sanitary sewer and water pipes and fully resurfaced streets.

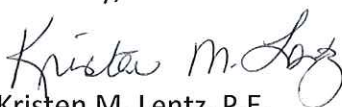
The City's contractor, Kevcor Contracting Corporation, is planning to begin work in April and finish by spring 2016. Prior to construction you may notice utility markings and survey work in the neighborhood.



The City and our contractor will do our best to minimize the unavoidable disruptions associated with the construction. If you have any questions regarding this project, please do not hesitate to contact the City's on-site construction inspector, Alex Swafford. He can be reached by cell phone at 621-4086 to respond quickly. You may also contact the project manager, Leticia Quejada, at 664-6768.

The Department of Utilities looks forward to completing this project which will enhance your water and sanitary sewer services for years to come.

Sincerely,


Kristen M. Lentz, P.E.
Director of Utilities